



**CENTRAL GOVERNMENT EMPLOYEES WELFARE  
HOUSING ORGANISATION**

(An Autonomous Organisation, M/o HUA)  
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**TENDER NOTICE FOR CARE PACK/AMC OF X3500 IBM SERVER**

**CGEWHO, an Autonomous Organisation of Govt. of India** invites sealed tenders/ quotations from Authorised IBM Partners for Care Pack/AMC of X3500 IBM SERVER. Last date for receipt of quotations is **12.10.2018** upto 1600 hrs at the address mentioned above. Tender may be studied and downloaded from the website [www.cgewho.in](http://www.cgewho.in).

# **CENTRAL GOVERNMENT EMPLOYEES WELFARE HOUSING ORGANISATION**

## **NOTICE INVITES SEALED TENDERS/ QUOTATIONS FROM AUTHORISED IBM PARTNERS FOR CARE PACK/AMC OF X3500 IBM SERVER**

Central Government Employees Welfare Housing Organisation (CGEWHO), an Autonomous Organisation, under Ministry of Housing & Urban Affairs, Govt. of India invites sealed quotations/tender for Care Pack/ AMC for 3 years of X3500 IBM Server.

2. Interested Agencies/Agencies can download Tender document containing detailed information and terms & conditions from CGEWHO's website [www.cgewho.in](http://www.cgewho.in)
3. Minimum pre-qualification criteria for AMC agency:
  - a. AMC Agency should be a Authorised partner of IBM India for X3500 IBM SERVER.
  - b. IBM Care Pack /AMC for IBM Server System X3500 M4 Shall be for minimum 3 years.
  - c. AMC Agency should have a team of LAN/WAN specialist to maintain Firewall, Router, Switches and Modem for controlling WAN and LAN traffic and shall be a specialist of CISCO/CYBEROAM devices.
4. The Agency may submit their bids alongwith supporting documents towards para 3 above as per enclosed annexure within prescribed time.

### **The schedule of receipt of Quotations is as under :-**

Last Date and Time for receipt of Bids/ Quotations : **12.10.2018** (1600 hrs)

5. Quotations received after the stipulated date & time and incomplete quotations, will be summarily rejected.
6. The detailed requisite forms and information (of machines to be covered in AMC and terms & conditions) of tender is mentioned in Annexure I.

**PROFORMA OF FINANCIAL BID FOR CARE PACK/ AMC OF  
X3500 IBM SERVER**

<b>Particulars</b>			
1. AMC Agency should be a Authorised partner of IBM India for X3500 IBM SERVER.  2. AMC Agency should have a team of LAN/WAN specialist to maintain Firewall, Router, Switches and Modem for controlling WAN and LAN traffic and shall be a specialist of CISCO/CYBEROAM devices.			
Rate is quoted as under:-s			
S.no	Particulars	Charges for 3 years Care Pack/ AMC	
i.	Care Pack/ AMC of X3500 IBM Server for 3 years period.	Total	
		GST Taxes	
		Grand Total	

Signature and seal of the  
Authorised Person/Proprietor of the agency

Encl: Terms & condition(s) duly signed

Date:

Place:

**TENDER DOCUMENT CONTAINING DETAILED INFORMATION AND TERMS & CONDITIONS FOR CARE PACK/ AMC OF X3500 IBM SERVER**

1. The offer of the intending agency must be valid for acceptance for a period of four months from last date of submission.
2. The agency has to ensure that the processing and implementation works are carried out without any disruption in the day-to-day working of the organization.
3. The period of the contract shall be as per financial bid.
4. That after successful implementation, the Agency may provide zero defect service.
5. The agency which do not fulfill the minimum qualify criteria shall NOT be considered and will be rejected.
6. That the agency has to quote the rate as per Performa given in ANNEXURE(S).
7. Offer of the agency shall be all inclusive cost and necessary taxes. The GSTIN of the agency may be indicated separately. All the bills raised by the agency must bear the GSTIN of CGEWHO. TDS as applicable shall be deducted from the bills to be raised by the agency.
8. If the agency fails to provide satisfactory performance, the CEO, CGEWHO shall be at liberty to terminate the contract forthwith.
9. The tendering agency will comply with all data security, back up and confidentiality regulations of CGEWHO. Any breach of this condition will render the entire contract as null and void apart from compensation to CGEWHO for damages (if any), apart from fine/penalty/recovery as imposed by the CGEWHO.
10. The CGEWHO reserves the right to accept or reject any Tender / Quotation in full or in part in case of incomplete quotations and also without assigning any reason thereof. In case of any dispute, decision of the CEO, CGEWHO will be final and binding on both the parties.
11. The owner/partner/authorized person or manager of the agency should be available on his own direct telephone (office as well as residence) and also on mobile phone for assistance in relation to contract work under progress.
12. There should be no cutting/overwriting in the Financial Bid/ Quotations.

**SIGNATURE OF THE TENDERER** \_\_\_\_\_

**NAME IN BLOCK LETTERS** \_\_\_\_\_

**FULL ADDRESS WITH TELEPHONE NUMBERS** \_\_\_\_\_

**OFFICIAL STAMP** \_\_\_\_\_